

Mike Norton has been with Lee Bank for more than 26 years. He grew up in West Stockbridge and lives in Housatonic. He was a mortgage officer prior to his current position as Assistant Vice President of Default Management. His job includes working out situations with residential loan customers to try and avoid foreclosure. “The bank always tries to work things out directly with our customers,” he said.

“The thing I really like about working here is that you can always go in the corner office [the president’s office] and get the answer you need. Chuck’s door is always open, just the way Dave Bruce’s always was. And like Dave before him, Chuck personally hand delivers our paychecks to each employee every two weeks.”

“We’re local and the decisions are made here. It’s nice knowing that the bank is not going to go public. The key to Lee Bank’s success is local decision-making and being community oriented. We’ve always been a part of the community. People like to put a face to the voices they’re dealing with.”

“We’re still able to maintain the local touch. When most people apply for a mortgage or a loan, they want to know who they’re dealing with.”

“It’s been a good place to work, as far as stability over the years. Senior management has always been strong here. In working with strong leaders, we always have the incentive to get the job done.”

